



SOCATOTS Terms & Conditions

Parents agree that by enrolling in our program they are allowing their children to participate at their own risk.

In agreeing to attend a **SOCATOTS** program I:

- Release and forever discharge **SOCATOTS** from all claims that I may have or may have had arising from, or in connection with, my child and a **SOCATOTS** program; and
- Indemnify, will keep indemnified and hold harmless **SOCATOTS** the extent permitted by law in respect of any claim as a result of or in connection with a **SOCATOTS** program.

I warrant that my child has not at any time suffered blackout, seizure, convulsion, fainting, dizzy spells or any other medical condition and is not presently receiving treatment for any illness, disorder or injury which would render it unsafe for my child to take part in a **SOCATOTS** program. I have read and I consent for my child to participate in a **SOCATOTS** program and understand the risk involved and further agree to be bound by **SOCATOTS** Code of Conduct and operating rules.

I acknowledge that **SOCATOTS** uses its best endeavours to ensure that the equipment and sporting facilities used in the program are safe and fit for purpose and acknowledge that all sports are inherently dangerous. I have voluntarily read and accept the inherent associated risks. " **SOCATOTS** " means all directors personally and in their capacity as a director, partners of directors, agents, and any representatives of **SOCATOTS**.

SOCATOTS include all programs and activities that you or your child participate in during our courses and classes. This includes but is not limited to any organised sport, training, facilities and activities provided by **SOCATOTS**.

Timetable changes

All classes are subject to change. While **SOCATOTS** uses its best efforts to operate classes as per the timetable published on this website, in some instance's changes are required due to fluctuations in demand. No guarantee is made that classes will run per the timetable. Any changes required will be communicated to those affected prior to the date classes commence.

Cancellation policy

By enrolling in our classes, you are committing to a service contract for a complete term. We do not offer refunds if there is an issue with the service that is outside of our control. i.e. - a change of mind. We offer a FREE TRIAL to ensure that our customers are satisfied with our program prior to enrolling.

Therefore, no refunds are available.

Make-up class policy

If your child is unable to attend a class, a make-up class may be available. We cannot guarantee there will be availability in all classes. A maximum of two (2) make-up classes per term are available. Make-up classes do not carry over to the next term and no credit is available for classes missed. Make-up classes can only be booked up to 7 days in advance. To book a make-up class, please email our customer service team on admin@socatotsaustralia.com.au

Uniform policy

SOCATOTS has a mandatory uniform policy with all enrolments (excluding trial-class enrolments) required to wear a **SOCATOTS** t-shirt & shorts set to EVERY class. There are many benefits associated with wearing a uniform. To purchase a t-shirt & shorts set please visit our Online store.

Fee payment

We only take bookings for an entire term and our fees are structured this way. Unfortunately, we cannot take casual bookings or pro-rata weeks you may be away. Please refer to our make-up class policy for missed classes. All fees must be paid before the commencement of each term. If fees are not paid by this time your child may not attend any class.

A 10% sibling discount applies to all enrolments after your first child. The discount will be automatically calculated at checkout and applies on the class of the lesser value. To be entitled to the discount, all siblings must be booked in a single transaction for the same term.

Parental participation

Parents and guardians are required to be present for the duration of each class. **SOCATOTS** is not a registered childcare provider and is not therefore licensed to care for children without parental or guardian supervision.

We require parental participation for the 1.5-2.5yo classes and the 2.5-3yo classes to maintain class structure and focus. In many instances, classes are more beneficial for participants, and run more smoothly with the involvement of parents or guardians.

In the unlikely event that your child requires first aid during our classes, this will remain the responsibility of the parent.

Sibling Policy

Siblings of enrolled children are not permitted to participate in **SOCATOTS** classes. If you have siblings attending, you must ensure that they remain off the court and do not interfere with any equipment being used throughout the class duration.

Photography

From time to time your child may be photographed or videoed whilst undertaking **SOCATOTS** class. Such media might be used for promotional purposes, including but not limited to reproduction on the **SOCATOTS** social media platform. By enrolling in the **SOCATOTS** program you agree to such use by **SOCATOTS**. Parents are not to take videos or photographs that include other children in the class without the permission of that parent/guardian.

Food and drink

It is prohibited for food to be consumed during any **SOCATOTS** class. Most of the facilities in which we operate our classes also ban food from being consumed on the court or playing arena. Any child found to be consuming food during a class will be asked to leave the court immediately.

Our classes are structured to include a drink break and we request that all children bring a drink bottle with them to each class.

Illness Policy

It is a fact of life that pre-school children get sick. They have increased exposure to other children and play closely with shared toys. In addition, children have lower resistance to germs than adults.

When your child is ill you need to decide whether they are too sick to bring to Sport.

When making your decision at the beginning of the day ask yourself these questions:

- Will my child be well enough to comfortably and happily participate in the activities of the day?
- Will my child pass the illness on to their playmates if I send them in today?

We do offer make up classes for missed classes so please consider keeping your child at home if any of these things have occurred:

- They have taken a Panadol or Nurofen in the morning (these cover up symptoms but do not eliminate the infection)
- Fever of 38 degrees or above
- A consistent cough
- A continuous runny nose
- A sore throat
- Swollen glands
- Diarrhoea
- Vomiting
- Undiagnosed rashes

We appreciate your consideration of the above.